

Emergency Response & Crises Management



OSALP 2009 Open Enrolment Course



Case studies from around the world prove that with any crisis, regardless of cause, there has to be proven, open and transparent corporate Emergency Response and Crisis Communication systems in place. Without such systems an effective grasp of command and control will be impossible



OSALP International professional training courses combine the latest tools, techniques, market research, case studies and dynamic ways of thinking, delivered by experienced trainers to ensure the skills and knowledge acquired are directly applicable to your organization.

- ◆ **Research** Latest concepts, tools, techniques, tried and tested methods
- ◆ **Trainers** Highest standard of dynamic trainers with cross-industry experience
- ◆ **Applicability** Training relevant to your needs and your workplace
- ◆ **Interactive** Just the right number of participants with group exercises, role-plays and feedback
- ◆ **Action** Planning, implementation and follow-up
- ◆ **Documentation** Comprehensive supporting notes and further reading material

Emergency Response & Crises Management:

2 days course

This course incorporates the use of self assessment and awareness tools along with activities to enhance your leadership capability in a Crisis. Participants learn strategies for continuous development through assessment, outcomes, group discussions, self reflection, small group activities and role play. Action learning presents leadership, crisis communication skills and team problem solving challenges, allowing participants to practice crisis communication leadership behaviors in a supporting environment with feedback

The Course

- ◆ Developing Emergency Response Plans and techniques for the 24/7 world
- ◆ Minimizing your company's risk, protecting and enhancing your company's reputation when a crisis hits.
- ◆ Implementing co-ordinated Command and Control techniques
- ◆ Crisis Communications are judged not by content alone, but also by source; who is telling me this, and should I believe them?
- ◆ The 17 benefits of exercising you plans

Terrific content for new as well as experienced safety managers as . Very comprehensive with good resources for getting in-depth information

What will you Learn?

The course would enable the participants to:

- ◆ Discover how to have an efficient and an effective corporate response to crisis.
- ◆ Response to any crisis demands rapid decision making, so our detailed and comprehensive plans and checklists will make that decision-making process easier especially in the first 'Golden Hour'.
- ◆ Moreover, following these guidelines there is a possibility that the organization can turn the Crisis to an advantage and enhance corporate image.
- ◆ Implement co-ordinate Command and Control techniques



Who Should Attend

- ◆ The seminar is designed for those whose actions and decisions have critical implications for their organization and those who wish to further develop their strategic communication and leadership capabilities. In most organizations this emergency response and strategy process extends to all professionals , shift superintendents and team leaders

Registration

Please contact **Sara Kalsoom**,
Facilitator Corporate Services with participants' details:

- ◆ Email: sara@osalp.com.pk
- ◆ Phone: 042-660 1495, 042-6610391 -5
- ◆ Mobile: 0300-5500690
- ◆ Fax: 042-6610396

Dates 2009

- ◆ 17th Mar Tue Karachi

Course Fee

- ◆ **Course fee = Rupees 13,000/Person**
- ◆ Course fee is inclusive of training booklets, lunches, teas, home assignments and training certificates
- ◆ We offer group package rates for more than 2 participants from the same organization

This Training In your Company

If you have a number of delegates with similar training needs, OSALP International also offers cost-effective in-house or on-site training solutions. The course can be tailor-made to suit your specific needs.